

LIBRARY BOARD

Library—Community Room, 3939 Central Ave NE Wednesday, April 03, 2024 5:30 PM

AGENDA

ATTENDANCE INFORMATION FOR THE PUBLIC

Members of the public who wish to attend may do so in-person, or virtually via Microsoft Teams at https://www.microsoft.com/en-us/microsoft-teams/join-a-meeting and entering Meeting ID 258 931 356 928 and passcode DJhAgg at the scheduled meeting time. For questions please call the library at 763-706-3690.

CALL TO ORDER

- 1. Approve the Agenda
- 2. Oath of Office
- 3. Orientation Information and Refresher
- 4. Annual Election of Board Officers
- 5. Review/Approve Library Board Minutes from March 6, 2024
- 6. Review 2024 Operating Budget

COMMUNITY FORUM: At this time, individuals may address the Library Board about any item not included on the regular agenda. All speakers need to state their name and connection to Columbia Heights, and limit their comments to five (5) minutes. Those in attendance virtually should send this information in the chat function to the moderator. The Board will listen to brief remarks, ask clarifying questions, and if needed, request staff to follow up or direct the matter to be added to an upcoming agenda.

NEW BUSINESS

7. Consider Approving 2023 Minnesota Public Library Annual Report Submission

MOTION: To approve the submission of the 2023 Minnesota Public Library Annual Report.

8. Consider Adopting Proposed Change to Library Service Hours

MOTION: To adopt the new schedule to provide 50 service hours per week for the Columbia Heights Public Library effective May 28, 2024.

DIRECTOR'S UPDATE

9. February Board Report

ADJOURNMENT

Auxiliary aids or other accommodations for individuals with disabilities are available upon request when the request is made at least 72 hours in advance. Please contact Administration at 763-706-3610 to make arrangements.

| OATH OF OFFICE |
|---|
| State of Minnesota) ss. County of Anoka) |
| I, Chris Polley, do solemnly swear that I will support the Constitution of |
| the United States, and of the State of Minnesota, and discharge faithfully the duties |
| devolved upon me as a Library Board member of the City of Columbia Heights, to the |
| best of my judgment and ability. |
| Chris Polley |
| Subscribed and sworn to before me this 3 rd Day of April, 2024 |
| Sara Ion |

My commission expires January 31, A.D. 2025

(Seal)

| OAT | TH OF OI | FFICE |
|-----|----------|-------|
| | | |
| | | |

State of Minnesota) ss.
County of Anoka)

I, Amina Maameri, do solemnly swear that I will support the Constitution of the United States, and of the State of Minnesota, and discharge faithfully the duties devolved upon me as a Library Board member of the City of Columbia Heights, to the best of my judgment and ability.

Amina Maameri

Subscribed and sworn to before me this 3rd Day of April, 2024

Sara Ion

(Seal)

My commission expires January 31, A.D. 2025



2024 LIBRARY BOARD

CITY ORGANIZATION

- Incorporated in 1921 as a Home Rule Charter City
- Weak Mayor- Council Organization
- City Manager





CITY DEPARTMENTS & SERVICES

- Administration
 - Public Information and Records
 - Council Support
 - Human Resources
 - Communication
 - Elections
- Finance
 - Disbursements, receipts and billing
 - Payroll
 - Financial Reporting
 - Budgeting
 - Liquor Operations
- Community Development
 - Planning and Zoning
 - Economic Development
 - Building Inspections
- Public Works
 - Streets and Parks
 - Utilities
 - Public Improvement
- IT (Information and Technology)
 - Computer Networks, Telephone System, etc.

- Police
 - Public Safety and Policing
 - Community Oriented Policing
 - Crime Prevention
- Fire
 - Fire and Emergency Response
 - Emergency Management
 - Commercial Inspections
 - Rental Licensing
 - Property Maintenance
- Library
 - Public Library Services
 - Adult Enrichment Programming
 - Children Enrichment Programming
 - Public Computer Use
- Recreation
 - Murzyn Hall Management
 - Youth Sports and Enrichment Programming
 - Senior Fitness and Enrichment Programming
 - Adult and Family Sports and Enrichment Programming



MAYOR & CITY COUNCIL



Rachel James, Councilmember 2024 Charter Commission Liaison



Connie Buesgens, Council President
2024 Planning Commission and Sustainability Liaison



Amáda Márquez Simula, Mayor 2024 Park and Rec and Youth Commission Liaison



Kt Jacobs, Councilmember



Justice Spriggs, Councilmember 2024 Library Board Liaison



CITY MISSION

Our mission is to provide the highest quality public services. Services will be provided in a fair, respectful and professional manner that effectively address changing citizen and community needs in a fiscally-responsible and customer-friendly manner.



SHORT TERM GOALS

- 1. Develop architectural and financial plan for replacement of the Public Works building, especially as it relates to other priorities (before structural failure)
- 2. Update Parks Master Plan, develop financing plan, and establish interactive communications about the plans with the community
- 3. Develop Murzyn Hall renovation plan or identify an alternative new community center plan
- 4. Prepare long-term, comprehensive plans for single family homes transitioning to rental, including increased tenant/renter protections and new rental licensing program (following moratorium)
- 5. Update the five-year Capital Improvement Plan (CIP) focusing on long term maintenance and replacement of existing facilities
- 6. Finalize plans for Central Avenue improvements
- 7. Establish/Re-Establish the City Art Commission and invest in Public Art
- 8. Find external grants and evaluate establishing a city grant program for Naturally Occurring Affordable Housing (NOAH) properties
- 9. Develop a formal process to review goals, develop a system of accountability, and communicate with the public regarding the City Council's goals and strategic plan
- 10. Build End-to-End communications infrastructure for City buildings and sites
- 11. Educate staff and elected officials on National Incident Management System (NIMS)
- 12. Develop and implement integrated online services
- 13. Complete 43rd and Central PUD approval and initiate construction
- 14. Improve and expand code enforcement, evaluate point-of-sale program
- 15. Continue working towards creating a City workforce that accurately represents the community
- 16. Establish centralized translation services for all departments and provide language support services at all public meetings
- 17. Strengthen brand awareness across projects, activities, goals, and at the liquor store



COLUMBIA HEIGHTS PUBLIC LIBRARY MISSION AND VISION STATEMENTS

Mission

The Columbia Heights Public Library: serving the individual and the community with responsive collections, innovative programming, professional staff, and access to resources.

Vision

To nurture diversity, community, creativity, opportunity, and knowledge in Columbia Heights.



PURPOSE OF BOARDS AND COMMISSIONS

Advise and make recommendations to City Council to inform its decisions.

Duties include:

- Gather citizen input;
- Promote and inform;
- Explore alternatives; and
- Weigh in on proposed policy and provide input.



CITY CODE: LIBRARY BOARD

- Five members appointed by Council. Members serve three-year terms. Members are city residents.
- Supervise and control the policy, program, use and physical plant of the city library, including all lands and equipment. Set levels of service and manpower. Recommend improvements for the library as may be necessary and desirable. Have the authority to make reasonable administrative rules and regulations, including the setting of fees, governing public use of the library and its facilities, subject to the direction and authority of the Council.
- Library Director has power to make expenditures from funds authorized and budgeted by the Council and approved by the Manager; provided, however, that no single expenditure shall be made in an amount in excess of that authorized by City Charter.
 - All monies received or expended shall be accounted for and audited in the Library Fund as though the library were a department under the control of the City Manager or subsidiary manager as delegated.
 - All claims and all bills incurred by the Board shall be presented to the Council for payment and paid in the same manner as other claims against the city are paid.
 - Annually approve and recommend to the Council a budget for the coming year and at least semi-annually, approve and make a comparison by line item of its performance against the current budget together with recommendations for transfers of funds between line items.



LIBRARY BOARD BY-LAWS

- Meetings: First Wednesday of month at 5:30 pm.
- Agendas and related materials distributed 3 days in advance.
- All items for consideration must be submitted in writing 10 days in advance with contact info of submitter.
- 5 members plus non-voting Council Liaison.
- Quorum is 3 members.
- Officers (Chair, Vice-Chair, optional Secretary) elected annually.
- Chair may appoint ad hoc committees.
- Library Director considered executive officer charged with administration of library and attends all meetings.



MEMBER DUTIES

Attendance Requirements:

- Attempt to attend all meetings. Whenever possible, please notify your staff liaison if you will be absent so a quorum can be assured.
- Notification to City Council will occur if you miss three or more meetings during a year.

Effective Members:

- Recognize that serving the community as a whole is the priority.
- Review meeting agenda and packet thoroughly prior to meeting.
- Advocate and inform.
- Are proactive.
- Compromise and work as a team.
- Do not let personal feelings impact judgment.
- Vote on all actions (unless conflict of interest).



STAFF SUPPORT

- Develops and posts agendas, minutes, and support materials to the website.
- Resource on City policies and procedures.
- Helps the commission stay within scope.
- Provides technical assistance and prepares background memos.
- Keeps attendance and takes minutes.
- Meeting setup and coordination.
- Notifies interested parties of meeting changes.
- Does not work "for" or at the direction of the board.



ROLE OF COUNCIL LIAISON

- Link between Commission and City Council
 - Helps increase Council familiarity of Board
 - Communicates topics that City Council would like discussed
- Non-voting and generally do not actively participate



ROLE OF COMMISSION CHAIR

- Preside over all meetings.
- Maintain control and order at the meeting.
- Find ways to engage members.
- Encourage a positive tone.





HOW A MEETING IS RUN

- 1. Commission Chair states the item.
- 2. Staff member provides overview and background information.
- 3. Members ask questions and make comments.
- 4. Item is opened for comment to the public if it is a public hearing.
- 5. If a public hearing, public hearing is closed after those who wish to speak have and there is another opportunity for member comments and questions.
- 6. Once discussion has concluded, the board chair will ask for a motion based on the general consensus during the discussion.
- 7. One member will make a motion and if another agrees they will second.
- 8. If a motion is made and seconded a vote is made.
- 9. Motion passes or fails. Additional motions may be proposed.



OPEN MEETING LAW

- Gathering of a quorum or more of a public body where the public body discusses, decides, or receives information on issues relating to official business
- Chance or social gatherings are okay
- Proper notice
 - At least 3 days in advance
 - Date, Time, Place, Purpose (Agenda)
- Open to the public
- Be careful of serial meetings
 - \bullet A \rightarrow B and A \rightarrow C
 - A \rightarrow B and B \rightarrow C

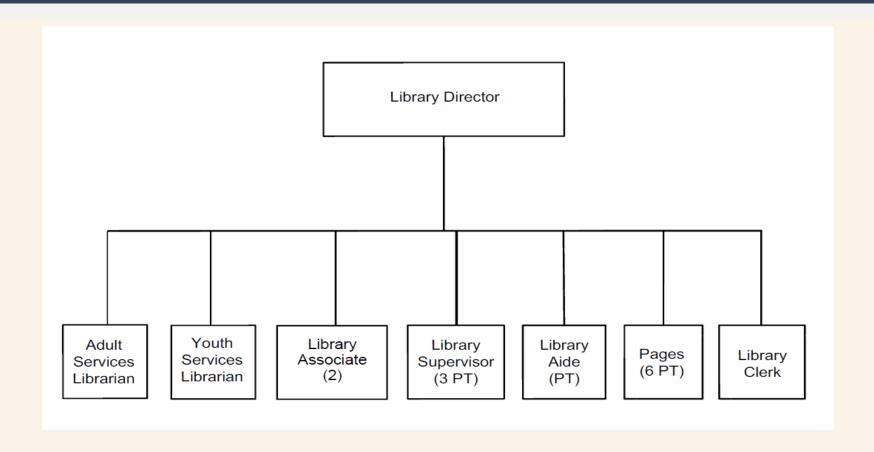


LIBRARY HISTORY

- Founded 1928
- Silver Lake Mothers Club Little Red Wagon Brigade
- Current facility opened in 2016



LIBRARY ORGANIZATION CHART





RELATIONSHIP WITH ANOKA COUNTY LIBRARY

- Reciprocal service to individual library patrons
- Interlibrary loan
- Delivery service (4x/week)
- Original cataloging of unique items
- Integrated Library System (ILS) software
- E-books and digital resources
- Access MELSA resources as an Associate (II) member



RECENT PROJECTS

- Library Board defined Strategic Directions: 2024-2026
- Collection merchandising (2024)
- SORA for Columbia Academy/High School for age-appropriate digital library materials with student ID (2023-24)
- English Language Learner events with elementary schools (2022, 2023)
- Installed a CareerForce Corner (2022) and hosted 2 hiring events (2023)
- Provided EveryMeal food kits during school breaks (2022, 2023)
- MN DNR State Park Passes added to collection (2022)
- Replacement of 24 public computers (2022)
- Elimination of overdue fines (2022)
- Implementation of automatic renewal for borrowed items (2022)
- Elimination of rental fees for new DVDs (2022)
- Library Board review/revision of policies (2022)
- Early Literacy Play Space (2022)



LONG-RANGE AND ONGOING PROJECTS

- Define future of library service
- Outreach to underserved persons/groups
- Communication strategy for promoting resources and services
- Dedicated library website
- Routinize user feedback
- Address sustainable staffing
- Building system and fixture maintenance/replacement



VITAL REFERENCES FOR BOARD MEMBERS

- Minnesota Public Library Trustee Handbook
- American Library Association Library Bill of Rights
- ALA Freedom to Read Statement
- CHPL Strategic Plan
- Current calendar of Library programs



QUESTIONS OR WANT TO KNOW MORE?

Renee Dougherty 763-706-3680

rdougherty@columbiaheightsmn.gov



WEBSITE





Drafted 3/7/2024

ATTENDANCE INFORMATION FOR THE PUBLIC

Members of the public who wished to attend could do so in-person, or via Microsoft Teams at https://www.microsoft.com/en-us/microsoft-teams/join-a-meeting and entering Meeting ID 258 931 356 928 and passcode DJhAgg at the scheduled meeting time. For questions, please call the library at 763-706-3690.

The meeting was called to order in the Library Community Room by Gerri Moeller at 5:35pm.

Members physically present: Gerri Moeller; Carrie Mesrobian; Melanie Magidow; Chris Polley; Rachelle Waldon. Members remotely present: N/A. Members absent: Justice Spriggs (Council Liaison). Also present: Renee Dougherty (Library Director); Nick Olberding (Board Secretary). Public remotely present: N/A.

- 1. The Meeting's Agenda was approved as-is.
- 2. The Minutes of the February 7th, 2024, Board Meetings were moved and approved.
- 3. Review 2024 Operating Budget: 16.39% of the year and 12.88% expended; no concerns raised.
 - a. Renee mentioned a few budget lines: 42010 (minor equipment) is overspent due to purchasing some additional bookends and easels for material display/merchandising; 42012 (other technology equipment) is overspent due to an unforeseen CCTV camera replacement; 43210 (telephone) is an expenditure determined by City administration; 44000 (repair/maintenance services) is half-spent due to contracts being paid upfront for the year of service.

Community Forum: Opportunity for public input. No correspondence. FYI: The City Communication Department has added a Contact Form to each of the Board/Commission pages of the City website as an additional method for the public to engage with the groups with their comments, concerns, questions, etc. The Boards/Commissions can be found here: https://www.columbiaheightsmn.gov/government/boards and commissions/index.php aftering clicking desired group, scroll to the bottom of their page to find the submittable contact form.

New Business:

- 4. Spring Event Promotion: As part of the meeting packet, the Spring Events Calendar was included; Renee wanted to make sure the Board knew of everything being offered this spring, specifically the multilingual Driver's Licenses for All info-session with COPAL-MN, the Financial Literacy Series, and the Saturday Scribes Author Series featuring Kao Kalia Yang and Chad Corrie.
 - **a.** Now that Adult Services Librarian Elizabeth Ripley is sending out press releases, we should have her copy Chris Polley (and other school district contacts) with a listing of programs students may be interested in.
 - **b.** We should continue soliciting feedback after our programs, as it can be invaluable information for improving future offerings.
 - c. Suggestion Board
- **5. 2023 Year in Review:** With inspiration from other libraries, Nick crafted an infographic to convey important service statistics from last year. Renee emphasized that visits, checkouts, # of cardholders, and program attendance all increased from the previous year.

Director's Update:

- **6. December Board Report:** Provided as an FYI.
 - **a.** Carrie was initially skeptical of the planned merchandising approach of more face-out display books throughout the Library (similar to what a book store might do), but after several visits since it began, she

is convinced that it was the right move and it does improve the look and visibility of the collection.

b. Renee mentioned that it is great to have adequate staff in that it allows her more time to focus on neglected tasks and bigger picture items, as opposed to day-to-day front desk tasks.

7. From the Floor:

- a. The Board is Currently Reading/Watching and Recommends:
 - i. Carrie: Clockers Richard Price
 - ii. Chris: Hollywood Black Donald Bogle; Four Daughters (documentary) available on Kanopy
 - iii. Melanie: Arab Blues (comedy/drama) available on Kanopy
 - iv. Gerri: Liberty's Daughter Naomi Kritzer
 - v. Justice: Palaces for the People: How Social Infrastructure Can Help Fight Inequality, Polarization, and the Decline of Civic Life Eric Klinenberg
 - vi. Renee: Signal Fires Dani Shapiro; The Librarianist Patrick deWitt

There being no further business, the meeting was adjourned at 6:30 pm.

Respectfully submitted,



Nicholas P. Olberding Recording Secretary, CHPL Board of Trustees

EXPENDITURE REPORT FOR CITY OF COLUMBIA HEIGHTS

PERIOD ENDING 3/31/2024 Fiscal Year Completed: 24.86%

Fund 240 - LIBRARY

| | | 2024 | YTD | ACTIVITY FOR | FAICHAADEDED | LINENCLINADEDED | % PDCT |
|-----------|-----------------------------------|---------------------------------------|-----------------------|---------------------|--------------|-------------------------|----------------|
| ACCOUNT | DESCRIPTION | AMENDED BUDGET | BALANCE 02/21/2024 | MONTH 03/31/2024 | ENCUMBERED | UNENCUMBERED BALANCE | % BDGT USED |
| ACCOUNT | DESCRIPTION | BODGET | 03/31/2024 | 03/31/2024 | YEAR-TO-DATE | DALANCE | USED |
| 41010 | REGULAR EMPLOYEES | 515,400.00 | 94.767.36 | 34,181.52 | 0.00 | 420,632.64 | 18.39 |
| 41011 | PART-TIME EMPLOYEES | 144,300.00 | 31,532.27 | 11,637.95 | 0.00 | 112,767.73 | 21.85 |
| 41020 | OVERTIME-REGULAR | 700.00 | 329.28 | 79.49 | 0.00 | 370.72 | 47.04 |
| 41050 | ACCRUED LEAVE ADJUSTMENT | 0.00 | 637.50 | 0.00 | 0.00 | -637.50 | _ |
| 41070 | INTERDEPARTMENTAL LABOR SERV | 500.00 | 0.00 | 0.00 | 0.00 | 500.00 | 0.00 |
| 41210 | P.E.R.A. CONTRIBUTION | 48,000.00 | 10,077.91 | 3,387.72 | 0.00 | 37,922.09 | 21.00 |
| 41220 | F.I.C.A. CONTRIBUTION | 50,500.00 | 9,646.10 | 3,490.91 | 0.00 | 40,853.90 | 19.10 |
| 41300 | INSURANCE | 82,800.00 | 20,564.16 | 6,903.55 | 0.00 | 62,235.84 | 24.84 |
| 41510 | WORKERS COMP INSURANCE PREM | 5,000.00 | 1,068.08 | 356.32 | 0.00 | 3,931.92 | 21.36 |
| 42000 | OFFICE SUPPLIES | 1,200.00 | 146.45 | 0.00 | 0.00 | 1,053.55 | 12.20 |
| 42010 | MINOR EQUIPMENT | 100.00 | 598.31 | 0.00 | 0.00 | -498.31 | |
| 42011 | END USER DEVICES | 3,300.00 | 2,494.33 | 0.00 | 0.00 | 805.67 | 75.59 |
| 42012 | OTHER TECHNOLOGY EQUIPMENT | 0.00 | 2,067.94 | 0.00 | 0.00 | -2,067.94 | |
| 42030 | PRINTING & PRINTED FORMS | 700.00 | 72.00 | 0.00 | 0.00 | 628.00 | 10.29 |
| 42170 | PROGRAM SUPPLIES | 1,000.00 | 464.00 | 414.00 | 0.00 | 536.00 | 46.40 |
| 42171 | GENERAL SUPPLIES | 7,300.00 | 735.54 | 209.24 | 0.00 | 6,564.46 | 10.08 |
| 42175 | FOOD SUPPLIES | 100.00 | 13.97 | 0.00 | 0.00 | 86.03 | 13.97 |
| 42180 | BOOKS | 55,000.00 | 9,981.61 | 404.47 | 0.00 | 45,018.39 | 18.15 |
| 42181 | PERIODICALS, MAG, NEWSPAPERS | 7,800.00 | 1,419.18 | 558.66 | 0.00 | 6,380.82 | 18.19 |
| 42183 | E-BOOKS | 15,000.00 | 0.00 | 0.00 | 0.00 | 15,000.00 | 0.00 |
| 42185 | COMPACT DISCS | 4,700.00 | 786.99 | 24.88 | 0.00 | 3,913.01 | 16.74 |
| 42187 | BOOK/CD SET | 800.00 | 0.00 | 0.00 | 0.00 | 800.00 | 0.00 |
| 42189 | DVD | 6,500.00 | 700.14 | 183.65 | 0.00 | 5,799.86 | 10.77 |
| 42990 | COMM. PURCHASED FOR RESALE | 300.00 | 0.00 | 0.00 | 0.00 | 300.00 | 0.00 |
| 43050 | EXPERT & PROFESSIONAL SERV. | 5,400.00 | 1,277.68 | 150.00 | 1,848.00 | 2,274.32 | 57.88 |
| 43105 | TRAINING & EDUCATION ACTIVITIES | 700.00 | 0.00 | 0.00 | 0.00 | 700.00 | 0.00 |
| 43210 | TELEPHONE | 900.00 | 654.73 | 0.00 | 0.00 | 245.27 | 72.75 |
| 43220 | POSTAGE | 200.00 | 0.00 | 0.00 | 0.00 | 200.00 | 0.00 |
| 43250 | OTHER TELECOMMUNICATIONS | 3,200.00 | 610.99 | 136.60 | 0.00 | 2,589.01 | 19.09 |
| 43310 | LOCAL TRAVEL EXPENSE | 500.00 | 0.00 | 0.00 | 0.00 | 500.00 | 0.00 |
| 43600 | PROP & LIAB INSURANCE | 12,300.00 | 2,050.00 | 0.00 | 0.00 | 10,250.00 | 16.67 |
| 43800 | UTILITY SERVICES | 7,000.00 | 0.00 | 0.00 | 0.00 | 7,000.00 | 0.00 |
| 43810 | ELECTRIC | 46,300.00 | 4,385.02 | 2,715.90 | 0.00 | 41,914.98 | 9.47 |
| 43830 | GAS | 16,600.00 | 2,949.17 | 1,111.51 | 0.00 | 13,650.83 | 17.77 |
| 44000 | REPAIR & MAINT. SERVICES | 18,700.00 | 10,135.63 | 0.00 | 800.00 | 7,764.37 | 58.48 |
| 44010 | BUILDING MAINT:INTERNAL SVCS | 43,800.00 | 7,300.00 | 0.00 | 0.00 | 36,500.00 | 16.67 |
| 44020 | BLDG MAINT CONTRACTUAL SERVICES | 29,000.00 | 5,804.66 | 0.00 | 9,969.20 | 13,226.14 | 54.39 |
| 44030 | SOFTWARE & SOFTWARE SUBSCRIPTIONS | 18,800.00 | 2,779.92 | 0.00 | 0.00 | 16,020.08 | 14.79 |
| 44040 | INFORMATION SYS:INTERNAL SVC | 87,800.00 | 14,633.34 | 0.00 | 0.00 | 73,166.66 | 16.67 |
| 44050 | GARAGE, LABOR BURD. | 300.00 | 0.00 | 0.00 | 0.00 | 300.00 | 0.00 |
| 44330 | SUBSCRIPTION, MEMBERSHIP | 700.00 | 181.00 | 0.00 | 0.00 | 519.00 | 25.86 |
| 44375 | VOLUNTEER RECOGNITION | 200.00 | 0.00 | 0.00 | 0.00 | 200.00 | 0.00 |
| 45180 | OTHER EQUIPMENT | 0.00 | 491.86 | 0.00 | 0.00 | -491.86 | |
| 47100 | OPER. TRANSFER OUT - LABOR | 18,600.00 | 3,100.00 | 0.00 | 0.00 | 15,500.00 | 16.67 |
| | | · · · · · · · · · · · · · · · · · · · | T | 1 | ı | | |
| TOTAL EXP | PENDITURES: | 1,262,000.00 | 244,457.12 | 65,946.37 | 12,617.20 | 1,004,925.68 | 20.37 |



Columbia Heights Public Library

2023 Minnesota Public Library Annual Report

This report reflects the library's data covering January 1 through December 31, 2023, unless otherwise specified. Financial data is reported for the fiscal year that ended December 31, 2023.

Please note that this document contains information collected at two levels: **library administrative entity** and **locations (outlets)**. In the case of a single-location library, the library is both the administrative entity and the outlet. The totals for the administrative entity are presented first, followed by separate reports for each outlet.

CONTACT INFORMATION

| G01) Library Name | Columbia Heights Public Library |
|--|---|
| G02) Regional System/Sequence Number | M0230 |
| G03) Regional Public Library System | MELSA |
| G04) Street Address | 3939 Central Avenue NE |
| G05) Location is a change from 2022 Data | No |
| G06) City | Columbia Heights |
| G07) ZIP Code | 55421 |
| G08) Mailing Address | 3939 Central Avenue NE |
| G09) City | Columbia Heights |
| G10) ZIP Code | 55421 |
| G11) County | Anoka |
| G12) Phone | 763-706-3690 |
| G13) Library Web Address | https://www.columbiaheightsmn.gov/departments/library/index.php |
| G14) Director's Name | Renee Dougherty |
| G15) Director's Phone | 763-706-3680 |
| G16) Director's Extension | |
| G17) Director's E-mail Address | rdougherty@columbiaheightsmn.gov |

Report Filer

| G18) Name of Person Who Prepared This Report | Renee Dougherty |
|--|----------------------------------|
| G19) Phone | 763-706-3680 |
| G20) E-mail | rdougherty@columbiaheightsmn.gov |

IMLS Administrative Entity Codes

| G22) Legal Basis Code | Municipal Government (city, town or village) |
|--|--|
| G23) Administrative Structure Code | Administrative Entity with a Single Direct Service Outlet |
| G25) Geographic Code | Place (e.g., incorporated city or village, censusdesignated), entirety |
| G26) Did the legal service area boundary change? | No |

VISITS, REFERENCE, USERS

| Data Element | 2023 Data | 2022 Data |
|---|--|--|
| P01) Population of the Legal Service Area | 21,592 | 21,859 |
| P02) Registered Users – Residents | 11,072 | 10,898 |
| P03) Registered Users – Reciprocal | 6,628 | 6,469 |
| P04) Total Registered Users | 17,700 | 17,367 |
| P05) Year in Which Registered User Records Were Last Purged | 2023 | 2022 |
| P06) Visits | 78,912 | 71,909 |
| P60) Visits Reporting Method | Annual Count | Annual Count |
| P07) Reference Transactions | 17,238 | 9,373 |
| P61) Reference Transactions Reporting Method | Annual Estimate Based on Typical Week(s) | Annual Estimate Based on Typical Week(s) |
| P59) Contactless Visits | 0 | 10 |
| P08) Public Internet Computer Sessions | 16,951 | 14,774 |
| P09) Public Internet Computer – Usage Type | P08 tallies other computer usage in addition to Internet | P08 tallies other computer usage in addition to Internet |
| P62) Public Computer Sessions Reporting Method | Annual Count | Annual Count |
| P10) Wireless Sessions | 23,279 | 21,371 |
| P63) Wireless Sessions Reporting Method | Annual Count | Annual Count |
| P32) Website Visits | 20,213 | 10,022 |

CIRCULATION

Physical and Downloadable Circulation

| Data Element | 2023 Data | 2022 Data |
|--|-----------|-----------|
| P13) Children's Circulation | 77,958 | 60,845 |
| P14) Adult Circulation | 56,933 | 50,857 |
| P15) Physical Circulation (No Age Designation) | 744 | 671 |
| P16) Total Physical Circulation | 135,635 | 112,373 |
| P69) Physical Circulation – Not Print or Audiovisual | 881 | 546 |
| P17) Downloadable E-books and E-serials Circulation | 22,751 | 15,623 |
| P18) Downloadable Audio and Video Circulation | 15,206 | 10,503 |
| P19) Total Downloadable Circulation | 37,957 | 26,126 |
| P20) Total Circulation | 173,592 | 138,499 |

Collection Use Including Electronic Collections

| Data Element | 2023 Data | 2022 Data |
|---|-----------|-----------|
| P29) Number of Information Retrievals from Electronic Collections | -1 | -1 |
| P30) Electronic Content Use | 37,957 | 26,126 |
| P31) Total Collection Use | 173,592 | 138,499 |

Interlibrary Loan

| Data Element | 2023 Data | 2022 Data |
|--|-----------|-----------|
| P11) ILL Provided to Other Libraries | 533 | 418 |
| P12) ILL Received from Other Libraries | 863 | 767 |

PROGRAMS, RECORDINGS, ACTIVITIES

In-Person Programs

| Data Element | 2023 Data | 2022 Data |
|--|-----------|-----------|
| P82) In-Person Programs for Ages 0-5 | 44 | 56 |
| P83) In-Person Programs for Ages 6-11 | 44 | 39 |
| P84) In-Person Programs for Young Adults | 20 | 19 |
| P85) In-Person Programs for Adults | 132 | 118 |
| P86) In-Person Programs for All Ages | 3 | 1 |
| P75) Total Onsite In-Person Programs | 219 | 210 |
| P81) Total Offsite In-Person Programs | 24 | 23 |

In-Person Program Attendance

| Data Element | 2023 Data | 2022 Data |
|--|-----------|-----------|
| P105) Attendees at In-Person Programs for Ages 0-5 | 1,300 | 1,104 |
| P106) Attendees at In-Person Programs for Ages 6-11 | 902 | 1,026 |
| P107) Attendees at In-Person Programs for Young Adults | 268 | 174 |
| P108) Attendees at In-Person Programs for Adults | 1,269 | 962 |
| P109) Attendees at In-Person Programs for All Ages | 341 | 36 |
| P98) Total Onsite Attendance | 3,537 | 2,779 |
| P104) Total Offsite Attendance | 543 | 523 |

Live Virtual Programs

| Data Element | 2023 Data | 2022 Data |
|--|-----------|-----------|
| P87) Live Virtual Programs Intended for Ages 0-5 | 0 | 0 |
| P88) Live Virtual Programs Intended for Ages 6-11 | 0 | 1 |
| P34) Live Virtual Programs Intended for Young Adults | 0 | 0 |
| P35) Live Virtual Programs Intended for Adults | 0 | 3 |
| P89) Live Virtual Programs Intended for All Ages | 0 | 0 |
| P36) Total Live Virtual Programs | 0 | 4 |

Live Virtual Attendance

| Data Element | 2023 Data | 2022 Data |
|--|-----------|-----------|
| P110) Live Virtual Views of Programs for Ages 0-5 | 0 | 0 |
| P111) Live Virtual Views of Programs for Ages 6-11 | 0 | 7 |
| P38) Live Virtual Views of Programs for Young Adults | 0 | 0 |
| P39) Live Virtual Views of Programs for Adults | 0 | 37 |
| P112) Live Virtual Views of Programs for All Ages | 0 | 0 |
| P40) Total Attendance at Live Virtual Programs | 0 | 44 |

Total Programs (In-Person and Live Virtual)

| Data Element | 2023 Data | 2022 Data |
|--------------------------------------|-----------|-----------|
| P90) Total Programs for Ages 0-5 | 44 | 56 |
| P91) Total Programs for Ages 6-11 | 44 | 40 |
| P52) Total Programs for Young Adults | 20 | 19 |
| P53) Total Programs for Adults | 132 | 121 |
| P92) Total Programs for All Ages | 3 | 1 |
| P54) Total Programs | 243 | 237 |

Total Program Attendance (In-Person and Live Virtual)

| Data Element | 2023 Data | 2022 Data |
|--|-----------|-----------|
| P113) Total Attendance at Programs for Ages 0-5 | 1,300 | 1,104 |
| P114) Total Attendance at Programs for Ages 6-11 | 902 | 1,033 |
| P56) Total Attendance at Programs for Young Adults | 268 | 174 |
| P57) Total Attendance at Programs for Adults | 1,269 | 999 |
| P115) Total Attendance at Programs for All Ages | 341 | 36 |
| P58) Total Program Attendance | 4,080 | 3,346 |

Recordings of Program Content

| Data Element | 2023 Data | 2022 Data |
|---|-----------|-----------|
| P116) Recorded Programs for Ages 0-5 | 0 | 0 |
| P117) Recorded Programs for Ages 6-11 | 0 | 0 |
| P42) Recorded Programs for Young Adults | 0 | 0 |
| P43) Recorded Programs for Adults | 0 | 0 |
| P118) Recorded Programs for All Ages | 0 | 0 |
| P44) Total Recorded Programs | 0 | 0 |

Views of Recordings of Program Content

| Data Element | 2023 Data | 2022 Data |
|---|-----------|-----------|
| P119) On-Demand Views of Recorded Programs for Ages 0-5 | 0 | 0 |
| P120) On-Demand Views of Recorded Programs for Ages 6-11 | 0 | 0 |
| P121) On-Demand Views of Recorded Programs for Ages 12-18 | 0 | 0 |
| P122) On-Demand Views of Recorded Programs for Adults | 0 | 0 |
| P123) On-Demand Views of Recorded Programs for All Ages | 0 | 0 |
| P124) Total On-Demand Views of Recorded Programs | 0 | 0 |

Self-Directed Activities

| Data Element | 2023 Data | 2022 Data |
|---|---|---------------|
| P49) Number of Self-Directed Activities | 10 | 20 |
| P50) Participation in Self-Directed Activities | 975 | 1,129 |
| What kinds of activities do you count as self-directed? | adult reading program, youth reading program, youth scavenger hunts | [new in 2023] |

SUMMER LEARNING PROGRAM

| Type(s) of summer learning programs | Both reading and learning programs |
|---|------------------------------------|
| Intended age-groups for the program | |
| U02) Preschoolers, birth to 5 years old | Yes |
| U03) Children, 6 to 11 years old | Yes |
| U04) Young adults, 12 to 18 years old | Yes |

HOURS OF PUBLIC SERVICE

| Data Element | 2023 Data | 2022 Data |
|---------------------------------------|-----------|-----------|
| H08) Weekly Hours of Regular Service | 47.00 | 47.00 |
| H16) Weekly Hours of Limited Service | 0.00 | 0.00 |
| H18) Weekly Hours of Curbside Service | 55.00 | 55.00 |
| H12) Annual Public Service Hours | 2,299 | 2,333 |

FACILITIES

| Data Element | 2023 Data | 2022 Data |
|--|-----------|-----------|
| F01) Central Libraries | 1 | 1 |
| F02) Branch Libraries | 0 | 0 |
| F03) Bookmobiles | 0 | 0 |
| F04) Supplementary Services | 1 | 1 |
| F12) Staff Internet Computers | 12 | 14 |
| F13) Public Internet Stationary Computers | 24 | 22 |
| F14) Public Internet Mobile Devices for Onsite Use | 0 | 0 |
| F15) Total Public Internet Computers/Devices | 24 | 22 |
| F22) Outlets with Wi-Fi Available to Public | 1 | 1 |
| F23) Outlets with a Meeting Room | 1 | 1 |
| F24) Non-Library Sponsored Events | 3,133 | 2,316 |

STAFF INFORMATION

Staff Full Time Equivalent

| Data Element | 2023 Data | 2022 Data |
|----------------------------------|-----------|-----------|
| S01) Total ALA/MLS Librarian FTE | 3.64 | 3.64 |
| S02) Total Other Librarian FTE | 0.00 | 0.00 |
| S03) Total Librarian FTE | 3.64 | 3.64 |
| S04) Total Other Staff FTE | 5.43 | 5.43 |
| S05) Total Paid Staff FTE | 9.07 | 9.07 |

Selected Salary Schedule

| Position | Low Salary | High Salary |
|-------------------------|------------|-------------|
| S06) Regional Director | \$0.00 | \$0.00 |
| S07) Library Director | \$55.98 | \$65.84 |
| S08) Assistant Director | \$0.00 | \$0.00 |
| S09) Branch Manager | \$0.00 | \$0.00 |

| S10) Central Library Manager | \$0.00 | \$0.00 |
|-----------------------------------|---------|---------|
| S11) Department Head | \$0.00 | \$0.00 |
| S12) Other Librarian | \$32.06 | \$47.12 |
| S13) Technology Support | | |
| S14) Library Support Staff | \$19.93 | \$29.32 |
| S15) Administrative Support Staff | \$0.00 | \$0.00 |
| S16) Pages | \$16.90 | \$19.88 |

Union

| S17) Do Any Library Staff Belong to a Union? | Yes | Yes |
|--|-----|-----|

COLLECTIONS

Physical Materials

| Data Element | 2023 Data | 2022 Data |
|--|-----------|-----------|
| CO1) Print Materials (Books and Periodicals) | 42,145 | 41,826 |
| C02) Audio Materials, Physical | 3,547 | 3,574 |
| C03) Video Materials, Physical | 3,290 | 3,345 |
| C04) Multi-format Materials | 1 | 1 |
| C05) Other Physical Materials | 9 | 6 |
| C06) Total Physical Materials | 48,992 | 48,752 |
| C07) Print Serial Subscriptions | 78 | 81 |

Electronic Materials

| Data Element | 2023 Data | 2022 Data |
|---|-----------|-----------|
| C08) Electronic Serial Subscriptions, Licensed Locally, Downloadable | 0 | 0 |
| C09) Electronic Serial Subscriptions, Licensed Regionally, Downloadable | 4,643 | 3,680 |
| C10) Total Electronic Serial Subscriptions | 4,643 | 3,680 |
| C11) Electronic Books Licensed Locally | 0 | 0 |
| C12) Electronic Books Licensed Regionally | 83,881 | 73,340 |
| C13) Electronic Books Licensed Statewide | 9,528 | 9,265 |
| C14) Total Electronic Books | 93,409 | 82,605 |
| C15) Audio Downloadable Units, Licensed Locally | 0 | 0 |
| C16) Audio Downloadable Units, Licensed Regionally | 47,084 | 40,691 |
| C17) Total Audio Downloadable Units | 47,084 | 40,691 |
| C18) Video Downloadable Units, Licensed Locally | 0 | 0 |
| C19) Video Downloadable Units, Licensed Regionally | 0 | 0 |
| C20) Total Video Downloadable Units | 0 | 0 |
| C21) Electronic Collections Licensed Locally | 0 | 0 |
| C22) Electronic Collections Licensed Regionally | 16 | 18 |
| C24) Total Licensed Electronic Collections Local/Regional/Other | 16 | 18 |
| C25) Electronic Collections Licensed Statewide | 59 | 57 |
| C26) Total Licensed Electronic Collections | 75 | 75 |

POLICIES/PLANS

| Data Element | 2023 Data | 2022 Data |
|-------------------------------------|-----------|---------------|
| D01) Strategic Plan | 2019 | 2019 |
| D02) Disaster Plan | 2009 | 2009 |
| D03) Policy Manual | 2023 | 2021 |
| D04) Records Retention Schedule | 2018 | 2018 |
| D05) Building Accessibility Plan | 2016 | 2016 |
| D06) Technology Plan | 2007 | 2007 |
| D07) Internet Acceptable Use Policy | 2021 | 2021 |
| D09) Collection Development Policy | 2020 | [new in 2023] |
| D08) Overdue Fine Policy? | No | No |

COMMUNITY ENGAGEMENT

Outreach Services

| Data Element | 2023 Data | 2022 Data |
|--------------------------------|-----------|-----------|
| Adult Basic Education | Yes | Yes |
| Adult Literacy Organization | No | Yes |
| Early Childhood Organization | Yes | Yes |
| Correctional Facility | No | No |
| Cultural Communities | Yes | No |
| Service to Homebound | Yes | Yes |
| School (K12) | Yes | Yes |
| Senior-Centered Organization | Yes | Yes |
| Workforce Development | Yes | Yes |
| Youth Development Organization | No | No |
| Arts Organization | No | No |
| Disability Organization | No | No |
| Homeschool Organization | Yes | No |
| Veterans Organization | No | No |
| Social Services Organizations | Yes | Yes |
| Other | none | none |

Community Partnerships

| Data Element | | | | 2023 Data | 2022 Data |
|--|-----|--------------------|-----|-----------------|-----------|
| O12) Does this library par organizations/groups in o | | • | | Yes | Yes |
| O13a) Communicative: | Yes | O13b) Cooperative: | Yes | O13c) Collabora | tive: Yes |
| O14) If <i>Yes</i> , does this libra community due to the pa | • | • | | No | No |

Volunteers

| Data Element | 2023 Data | 2022 Data |
|--|-----------|-----------|
| O15) Does this library have a volunteer program for individuals or groups to complete tasks willingly and without pay? | Yes | Yes |
| O20) Total Number of Volunteers | 26 | 25 |
| O21) Total Number of Volunteer Hours | 406 | 383 |

BOARD, FOUNDATION, FRIENDS

| IO1) Does this library have a governing board? | Yes |
|---|-----------|
| IO2) Are this library's trustees elected or appointed officials? | Appointed |
| IO3) Is this library's board of trustees the governing authority or advisory? | Advisory |

| 104) Does this library have a foundation? | Yes |
|---|---|
| I05) Foundation name | olumbia Heights Public Library Foundation |

| I06) Does this library have a Friends group? | Yes |
|--|--|
| I07) Friends group name | nds of the Columbia Heights Public Library |

FINANCIAL DATA

Operating Revenue

| Data Element | 2023 Data | 2022 Data |
|---|-------------|-------------|
| LOCAL GOVERNMENT | | |
| City | | |
| R01) City Direct | \$1,166,100 | \$1,058,800 |
| R02) City Indirect | \$0 | \$0 |
| R03) City Operating Revenue Total | \$1,166,100 | \$1,058,800 |
| County | | |
| R04) County Direct | \$0 | \$0 |
| R05) County Indirect | \$0 | \$0 |
| R06) County Total | \$0 | \$0 |
| Other Local Government | | |
| R07) Other Local Government Direct | \$0 | \$0 |
| R08) Other Local Government Indirect | \$0 | \$0 |
| R09) Other Local Government Operating Revenue Total | \$0 | \$0 |
| R10) Total Local Government Operating Revenue | \$1,166,100 | \$1,058,800 |
| STATE | | |
| R11) Arts & Cultural Heritage Fund | \$0 | \$0 |
| R12) Regional Library Basic System Support | \$0 | \$0 |
| R13) Regional Library Telecommunications Aid | \$0 | \$0 |
| R14) Other State | \$0 | \$0 |
| R15) Total State Government Operating Revenue | \$0 | \$0 |

| Data Element | 2023 Data | 2022 Data |
|--|-------------|-------------|
| FEDERAL | | |
| R67) Did your library receive ARPA funding in 2023? | No | No |
| R69) Federal Operating Revenue-American Rescue Plan Act (ARPA) | 0 | |
| R16) Federal Library Services and Technology Act | \$0 | \$0 |
| R17) Federal Direct | \$0 | \$0 |
| R18) Federal Indirect | \$5,110 | \$9,725 |
| R19) Total Federal Operating Revenue | \$5,110 | \$9,725 |
| OTHER | | |
| Regional System | | |
| R20) Regional System Direct | \$0 | \$0 |
| R21) Regional System Indirect | \$0 | \$0 |
| R22) Regional System Operating Revenue Total | \$0 | \$0 |
| Multicounty, Multitype | | |
| R23) Multicounty, Multitype Direct | \$0 | \$0 |
| R24) Multicounty, Multitype Indirect | \$0 | \$0 |
| R25) Multicounty, Multitype Operating Revenue Total | \$0 | \$0 |
| R26) Other Operating Direct | \$30,333 | \$29,047 |
| R27) Other Operating Indirect | \$0 | \$0 |
| R28) Other Operating Total | \$30,333 | \$29,047 |
| R29) Total Regional and Other Operating Revenue | \$30,333 | \$29,047 |
| R30) Total Operating Revenue | \$1,201,543 | \$1,097,572 |

Operating Expenditures

| Data Element | 2023 Data | 2022 Data |
|---|-------------|-------------|
| Personnel Expenditures | | |
| E01) Salaries & Wages | \$554,378 | \$580,024 |
| E02) Employee Benefits | \$162,646 | \$164,795 |
| E03) Total Personnel Costs | \$717,024 | \$744,819 |
| Collection Expenditures | | |
| E04) Print Materials | \$55,290 | \$56,152 |
| E05) Electronic Materials Electronic Books (E-books) | \$16,284 | \$13,659 |
| E06) Electronic Collections | \$0 | \$0 |
| E07) Other Electronic Materials | \$0 | \$0 |
| E08) Electronic Materials Expenditures Total | \$16,284 | \$13,659 |
| E09) Other Materials - Audio & Video Physical Materials | \$11,997 | \$10,460 |
| E10) Other Materials - Other Physical Materials | \$0 | \$0 |
| E11) Other Materials Expenditures Total | \$11,997 | \$10,460 |
| E16) Physical Materials Expenditures Total | \$67,287 | \$66,612 |
| E12) Total Collection Expenditures | \$83,571 | \$80,271 |
| Other Operating Expenditures | | |
| E13) Other Operating Expenditures | \$320,237 | \$499,076 |
| E14) Total Operating Expenditures | \$1,120,832 | \$1,324,166 |
| E15) Expenditures Equal To or Less than Income? | Yes | No |

Capital Revenue

| Data Element | 2023 Data | 2022 Data |
|--|-----------|-----------|
| LOCAL | | |
| City | | |
| R31) City Direct | \$0 | \$0 |
| R32) City Indirect | \$0 | \$0 |
| R33) City Capital Revenue Total | \$0 | \$0 |
| County | | |
| R34) County Direct | \$0 | \$0 |
| R35) County Indirect | \$0 | \$0 |
| R36) County Capital Revenue Total | \$0 | \$0 |
| Other Local Government | | |
| R37) Other Local Government Direct | \$0 | \$0 |
| R38) Other Local Government Indirect | \$0 | \$0 |
| R39) Other Local Government Capital Revenue Total | \$0 | \$0 |
| R40) Total Local Government Capital Revenue | \$0 | \$0 |
| STATE | | |
| R41) Library Construction Grant | \$0 | \$0 |
| R42) Other State | \$0 | \$0 |
| R43) Total State Government Capital Revenue | \$0 | \$0 |
| FEDERAL | | <u> </u> |
| R44) Federal Government LSTA | \$0 | \$0 |
| R45) Other Federal Direct | \$0 | \$0 |
| R46) Other Federal Indirect | \$0 | \$0 |
| R47) Total Federal Government Capital Revenue | \$0 | \$0 |
| OTHER | | · |
| Regional System | | |
| R48) Regional System Direct | \$0 | \$0 |
| R49) Regional System Indirect | \$0 | \$0 |
| R50) Regional System Capital Revenue Total | \$0 | \$0 |
| Multicounty, Multitype | | |
| R54) Other Capital Direct | \$0 | \$0 |
| R55) Other Capital Indirect | \$0 | \$0 |
| R56) Other Capital Revenue Total | \$0 | \$0 |
| R57) Total Regional System and Other Capital Revenue | \$0 | \$0 |
| R58) Total Capital Revenue | \$0 | \$0 |

Capital Expenditures

| EC01) Total Capital Expenditures \$0 \$0 |
|--|
|--|

In-Kind

| Data Element | 2023 Data | 2022 Data |
|--|-----------|-----------|
| In-Kind Operating Contributions | | |
| R59) In-Kind Operating Contributions City | \$2,600 | \$5,200 |
| R60) In-Kind Operating Contributions County | | \$0 |
| R61) In-Kind Operating Contributions All Other | | \$0 |
| R62) Total In-Kind Operating Contributions | | |
| In-Kind Contributions by Expenditure Area | | |
| EKA01) Personnel | | \$0 |
| EKA02) Collection | | \$315 |
| EKA03) All Other Operating Expenditures | \$160 | \$0 |
| EKA04) Total In-Kind Operating Contributions | \$160 | \$315 |
| In-Kind Capital Contributions | | |
| R63) In-Kind Capital Contributions City | | |
| R64) In-Kind Capital Contributions County | | |
| R65) In-Kind Capital Contributions All Other | \$2,041 | \$3,500 |
| R67) Total In-Kind Capital Contributions | \$2,041 | \$3,500 |

Comments

| Is there anything you would like to add that is not reflected in the rest of the report? | | |
|--|--|--|
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ANNOTATIONS



Minnesota's public library annual report is made possible, in part, by funding from the Minnesota Department of Education through a Library Services and Technology Act (LSTA) grant from the Institute of Museum and Library Services.



Columbia Heights Public Library

2023 Minnesota Public Library Annual Report - Location-Specific

This section reflects the data for one library location (outlet). For libraries with multiple locations, the data from each location "rolls up" to the administrative entity. In the case of a single-library location, the library is both the administrative entity and the library outlet.

This report contains information from January 1 through December 31, 2023, unless otherwise specified.

CONTACT INFORMATION

| G01m) Library Name | Columbia Heights Public Library |
|---|---------------------------------|
| G02m) Regional System/Sequence Number | M0230 |
| G03m) Regional Public Library System | MELSA |
| G05m) Location is a change from 2022 Data | No |
| G04m) Street Address | 3939 Central Avenue NE |
| G06m) City | Columbia Heights |
| G07m) ZIP Code | 55421 |
| G12m) Phone | 763-706-3690 |
| G08m) Mailing Address | 3939 Central Avenue NE |
| G09m) City | Columbia Heights |
| G10m) ZIP Code | 55421 |
| G11m) County | Anoka |

VISITS, REFERENCE, USERS

| Data Element | 2023 Data | 2022 Data |
|--|---|---|
| P01m) Population of the Legal Service Area | 21,592 | 21,859 |
| P02m) Registered Users – Residents | 11,072 | 10,898 |
| P03m) Registered Users – Reciprocal | 6,628 | 6,469 |
| P04m) Total Registered Users | 17,700 | 17,367 |
| P06m) Visits | 78,912 | 71,909 |
| P07m) Reference Transactions | 17,238 | 9,373 |
| P59m) Contactless Visits | -1 | 10 |
| P08m) Public Internet Computer Sessions | 16,951 | 14,774 |
| P09m) Public Internet Computer Sessions – Usage Type | P08m tallies other computer usage in addition to Internet | P08m tallies other computer usage in addition to Internet |
| P10m) Wireless Sessions | 23,279 | 21,371 |

CIRCULATION

| Data Element | 2023 Data | 2022 Data |
|---|-----------|-----------|
| P13m) Children's Circulation | 77,958 | 60,845 |
| P14m) Adult Circulation | 56,933 | 50,857 |
| P15m) Physical Circulation (No Age Designation) | 744 | 671 |
| P16m) Total Physical Circulation | 135,635 | 112,373 |

PROGRAMS, ATTENDANCE, ACTIVITIES

Onsite In-Person Programs

| Data Element | 2023 Data | 2022 Data |
|---|-----------|-----------|
| P70m) Onsite In-Person Programs Intended for Ages 0-5 | 40 | 49 |
| P71m) Onsite In-Person Programs Intended for Ages 6-11 | 34 | 32 |
| P72m) Onsite In-Person Programs Intended for Young Adults | 16 | 19 |
| P73m) Onsite In-Person Programs Intended for Adults | 126 | 109 |
| P74m) Onsite In-Person Programs Intended for All Ages | 3 | 1 |
| P75m) Total Onsite Programs | 219 | 210 |

Onsite In-Person Program Attendance

| Data Element | 2023 Data | 2022 Data |
|---|-----------|-----------|
| P93m) Attendees at Onsite In-Person Programs for Ages 0-5 | 1,217 | 988 |
| P94m) Attendees at Onsite In-Person Programs for Ages 6-11 | 631 | 715 |
| P95m) Attendees at Onsite In-Person Programs for Young Adults | 188 | 174 |
| P96m) Attendees at Onsite In-Person Programs for Adults | 1,160 | 866 |
| P97m) Attendees at Onsite In-Person Programs for All Ages | 341 | 36 |
| P98m) Total Onsite In-Person Attendance | 3,537 | 2,779 |

Offsite In-Person Programs

| Data Element | 2023 Data | 2022 Data |
|--|-----------|-----------|
| P76m) Offsite In-Person Programs Intended for Ages 0-5 | 4 | 7 |
| P77m) Offsite In-Person Programs Intended for Ages 6-11 | 10 | 7 |
| P78m) Offsite In-Person Programs Intended for Young Adults | 4 | 0 |
| P79m) Offsite In-Person Programs Intended for Adults | 6 | 9 |
| P80m) Offsite In-Person Programs Intended for All Ages | 0 | 0 |
| P81m) Total Offsite Programs | 24 | 23 |

Offsite In-Person Program Attendance

| Data Element | 2023 Data | 2022 Data |
|---|-----------|-----------|
| P99m) Attendees at Offsite In-Person Programs for Ages 0-5 | 83 | 116 |
| P100m) Attendees at Offsite In-Person Programs for Ages 6-11 | 271 | 311 |
| P101m) Attendees at Offsite In-Person Programs for Young Adults | 80 | 0 |
| P102m) Attendees at Offsite In-Person Programs for Adults | 109 | 96 |
| P103m) Attendees at Offsite In-Person Programs for All Ages | 0 | 0 |
| P104m) Total In-Person Offsite Attendance | 543 | 523 |

Self-Directed Activities

| Data Element | 2023 Data | 2022 Data |
|---|-----------|-----------|
| P49m) Self-Directed Activities | 10 | 20 |
| P50m) Participation in Self-Directed Activities | 975 | 1,129 |

FULL-TIME-EQUIVALENT STAFF

| Data Element | 2023 Data | 2022 Data |
|-----------------------------|-----------|-----------|
| S01m) ALA/MLS Librarian FTE | 3.64 | 3.64 |
| S02m) Other Librarian FTE | 0.00 | 0.00 |
| S03m) Total Librarian FTE | 3.64 | 3.64 |
| S04m) Other Staff FTE | 5.43 | 5.43 |
| S05m) Total Paid Staff FTE | 9.07 | 9.07 |

VOLUNTEERS

| Data Element | 2023 Data | 2022 Data |
|---------------------------------------|-----------|-----------|
| O16m) Number of Teen Volunteers | 9 | 7 |
| O17m) Number of Adult Volunteers | 17 | 18 |
| O18m) Number of Teen Volunteer Hours | 69 | 123 |
| O19m) Number of Adult Volunteer Hours | 337 | 260 |
| O20m) Total Number of Volunteers | 26 | 25 |
| O21m) Total Number of Volunteer Hours | 406 | 383 |

PUBLIC SERVICE HOURS

Number of Weeks Open to the Public

| Data Element | 2023 Data | 2022 Data |
|------------------------------------|-----------|-----------|
| H13m) Weeks Closed Due to COVID-19 | 0 | 0 |
| H15m) Weeks of Regular Service | 52 | 52 |
| H14m) Weeks of Limited Service | 0 | 0 |
| H11m) Weeks Library was Open | 52 | 52 |

Weekly Hours Open to the Public

| Data Element | 2023 Data | 2022 Data |
|---------------------------------------|-----------|-----------|
| H08m) Weekly Hours of Regular Service | 47.00 | 47.00 |
| H16m) Weekly Hours of Limited Service | 0.00 | 0.00 |

Annual Hours Open to the Public

| Data Element | 2023 Data | 2022 Data |
|---|-----------|---------------|
| H12m) Annual Public Service Hours | 2,299 | 2,333 |
| H20m) Non-Staffed Service Hours at this Location? | No | [new in 2023] |

Curbside Service

| Data Element | 2023 Data | 2022 Data |
|--|-----------|-----------|
| H17m) Weeks of Curbside Service | 52 | 52 |
| H18m) Weekly Hours of Curbside Service | 55.00 | 55.00 |

LIBRARY COLLECTION

| Data Element | 2023 Data | 2022 Data |
|---|-----------|-----------|
| CO1m) Print Materials (Books and Periodicals) | 42,145 | 41,826 |
| C02m) Audio Materials, Physical | 3,547 | 3,574 |
| C03m) Video Materials, Physical | 3,290 | 3,345 |
| C04m) Multi-format Materials | 1 | 1 |
| C05m) Other Physical Materials | 9 | 6 |
| C06m) Total Physical Materials | 48,992 | 48,752 |
| CO7m) Print Serial Subscriptions | 78 | 81 |

FACILITIES

Outlet Types

| Data Element | 2023 Data | 2022 Data |
|-----------------------------|-----------------|-----------------|
| F05m) Outlet Type Code | Central Library | Central Library |
| F06m) Number of Bookmobiles | 0 | 0 |

Buildings

| Data Element | 2023 Data | 2022 Data |
|----------------------------------|-----------|-----------|
| F07m) Facility Type | L | L |
| F08m) Square Feet | 22,600 | 22,600 |
| F09m) Year Built | 2016 | 2016 |
| F10m) Latest Year Remodeled | N/A | N/A |
| F11m) Previous Year(s) Remodeled | | |

Computers

| Data Element | 2023 Data | 2022 Data |
|--|-----------|-----------|
| F12m) Staff Internet Computers | 12 | 14 |
| F13m) Public Internet Stationary Computers | 24 | 22 |
| F14m) Public Internet Mobile Devices for On-Site Use | 0 | 0 |
| F15m) Public Internet Computers/Devices | 24 | 22 |

Internet Connections

| Data Element | 2023 Data | 2022 Data |
|--|---|-----------------------|
| F16m) Fiber Optic to Library Building | Yes | Yes |
| F17m) Category 6 Wiring within Library? | Category 6 | Category 6 |
| F19m) Typical Internet Download Speed for Public Computers | 100.1 Mbps - 500 Mbps | 100.1 Mbps - 500 Mbps |
| F21m) Typical Internet Upload Speed for Public Computers | 500.1 Mbps - 1 Gbps (billions of bits per second) | 100.1 Mbps - 500 Mbps |
| F22m) Number of Outlets with Wi-Fi Available to Public | Yes | Yes |

Meeting Rooms

| Data Element | 2023 Data | 2022 Data |
|---|-----------|-----------|
| F23m) Meeting Room Available for Public Use | Yes | Yes |
| F24m) Non-Library Sponsored Events | 3,133 | 2,316 |

LIBRARY FRIENDS

| I06/I06m) Does This Library Have a Friends Group? | Yes |
|---|--|
| I07/I07m) Friends Group Name | Friends of the Columbia Heights Public Library |

ANNOTATIONS



Minnesota's public library annual report is made possible, in part, by funding from the Minnesota Department of Education through a Library Services and Technology Act (LSTA) grant from the Institute of Museum and Library Service.



LIBRARY BOARD

| AGENDA SECTION | NEW BUSINESS |
|----------------|---------------|
| MEETING DATE | APRIL 3, 2024 |

| ITEM: | Proposed Change to Library Service Hours | | |
|---------------------|--|---|--|
| DEPARTMENT: Library | | BY/DATE: Renee Dougherty/March 25, 2024 | |

BACKGROUND:

Prior to March 2020, the Library was open for a total of 54 hours per week. After the onset of the COVID-19 pandemic, the library experienced the following changes to available service and hours.

- March 17 June 13, 2020: closed to the public; curbside pickup of materials only.
- June 15 July 2, 2020: open by appointment for computer use and continued curbside service.
- July 6, 2020 January 31, 2021: open 32 hours per week with capacity limits, distancing, and masking.
- February 1, 2021 September 3, 2021: open 40 hours per week.
- September 7, 2021 present: open 47 hours per week.

In response to customer requests for additional hours on Friday and Saturdays, and the stabilization of staffing after substantial upheavals in 2022 and 2023, I am proposing that service hours be increased to 50 per week for the summer of 2024.

In addition, I recommend that staff prepare a study of visits and budget to determine the feasibility of additional service hours for review and discussion by the Library Board in August 2024.

RECOMMENDED MOTION(S): To approve a change in service hours for the Columbia Heights Public Library effective May 28, 2024.

MOTION: To adopt the following schedule to provide 50 service hours per week for the Columbia Heights Public Library effective May 28, 2024.

Monday – Thursday: 10 am – 7 pm Friday and Saturday: 10 am – 5 pm

Columbia Heights Public Library

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BUILDING

- The men's room toilet and urinal had multiple issues on 2/3, 2/5, 2/6, and 2/15 requiring a plumber to repair.
- A consultant upgraded software and reactivated remote access for interior and exterior lighting controls.
- An electrician repaired four ceiling lights in the children's area.
- Adams Pest Control inspected the building on 2/13.
- A shortage of custodial staff resulted in one instance, 2/6, when the building was not cleaned.

TECHNOLOGY

• A new printer was installed at the service desk and a refurbished printer was installed in the History room, after exploded ink cartridges rendered both eight-year-old printers unusable.

COLLECTION

- Shifting continued to better highlight books in the collection.
- New adult DVDs were ordered. Books were selected from reviews in September, October, and November editions of *Booklist*, *Kirkus Reviews*, *Library Journal*, and *School Library Journal*.
 Juvenile nonfiction, including books on states, sports, and medicine, was updated.
- Weeding was completed in the adult nonfiction 300s. Adult fiction was weeded for condition;
 books with broken spines, food and beverage stains, loose pages and worn covers were
 discarded or replaced. All juvenile nonfiction was assessed for relevancy, interest, and condition.
- Slatwall endcap and table displays featured titles by Black authors, Black history, and Valentine's Day. A youth display highlighted African American athletes, musicians, civil rights activists, artists, scientists and writers.

| PROGRAMS AND SELF-DIRECTED ACTIVITIES | | INTENDED | ATTENDANCE |
|---|------|---------------------|------------|
| English Language (EL) Conversation Circle | 2/1 | Adult | 7 |
| Daycare Storytime | 2/2 | Children (0-5) | |
| Family Storytime | 2/5 | Children (0-5) | 42 |
| EL Conversation Circle | 2/5 | Adult | 8 |
| Tinker Time: Winter Lanterns | 2/6 | Children (6-11) | 30 |
| EL Conversation Circle | 2/8 | Adult | 6 |
| Family Clay Tiles | 2/9 | Children (6-11) | 23 |
| Family Storytime | 2/12 | (Children (0-5) | 36 |
| EL Conversation Circle | 2/12 | Adult | 12 |
| EL Conversation Circle | 2/15 | Adult | 6 |
| DIY Teen: Cozy Knit Accessories | 2/20 | Young Adult (12-18) | 6 |
| Book Club: <i>The Thursday Murder Club</i> | 2/21 | Adult | 10 |
| EL Conversation Circle | 2/22 | Adult | 8 |
| Pet Beds for Animal Shelters with HeightsNext | 2/24 | Adult | 45 |
| Family Storytime | 2/26 | Children (0-5) | 48 |
| EL Conversation Circle | 2/26 | Adult | 10 |
| EL Conversation Circle | 2/29 | Adult | 7 |
| Youth Winter Reads | | | 3 |
| Adult Winter Reads | | | 67 |

STAFF

- Eliza Pope, Youth Services Librarian,
 - Designed and taught "Tinker Time: Mason Jar Lanterns" where used tissue paper and Mod Podge to create colorful lanterns, perfect for brightening up long winter nights.
 - Hosted a teaching artist from the Textile Center for "DIY Teen: Cozy Knit Accessories." Some participants were frustrated, so the instructor taught them how to table knit without needles and presented them with a few balls of yarn to continue table knitting at home.
 - Contracted eHolt Art to teach "Clay Tiles for Families." Seven families dreamed up collaborative designs that included pizza, zodiac animals, family crests, and Minecraft.
 - Prepared bulk loans for Adventure Club at Highland and Valley View Elementary Schools and Gr1-5 classes at Immaculate Conception School
 - Met with Jodi Gadient and Katie Holznagel to develop goals and narratives for the Minnesota Department of Education Afterschool Community Learning Grant application.
 - Presented a storytime for a special ECFE session on Learning with Literature. Families learned about early literacy learning at Library storytimes and parents received early literacy calendars.
- Elizabeth Ripley, Adult Services Librarian,
 - Made three deliveries to At-Home patrons.
 - o Worked with the Friends of the Library to plan a puzzle contest program.
 - Sorted, organized, and stored acrylic display pieces.
 - Ordered additional book stops for shelving carts.
 - Met with the Friends of the Library on 2/8.
- Renee Dougherty, Library Director,
 - Met with Eliza, Recreation and School District staff to prepare an application for an afterschool grant opportunity through the Minnesota Department of Education.
 - Met with Farrah Briest, new library associate, for her initial six-month performance evaluation and with Page Yuliana Morocho-Calderone for her annual evaluation.
 - Met twice with Revize and Communication Coordinator Will Rottler about the website rebuild.
 - o Facilitated the Adult Book Club discussion of "The Thursday Murder Club."
 - Participated in the Anoka County Library public service team meeting and weekly city division head meetings.
 - Met with the Library Foundation on 2/21. The Foundation has made a \$20,000 gift to underwrite programs for adults and children, and eBooks access for CHPS students in 2024.

MISCELLANEOUS

Staff participated in the first of four annual survey weeks tracking reference interactions.



- New toys were added to the early literacy play space.
- o The Anoka County Law Librarian met with one person.
- Winter Reads ended with 67 book reviews and/or BINGO sheets completed. Winners of the grand prizes were Jen Blake and Samara Bilyeu-Anderson, pictured below.
- The glass display case featured a puzzle and games display, highlighting HeightsNext CoHiCon on March 3 and the Friends Puzzle Content on March 9.
- o Six Adult volunteers donated 20 hours.



Jen Blake and family after winning one of the Winter Reads Grand Prizes drawings.



Samara Bilyeu-Anderson after winning one of the Winter Reads Grand Prize drawings.